



## QUALITY POLICY

Envirotrim is a Vegetation Management Business, specialising in control and maintenance of vegetation.

Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- To build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well
- To achieve our commitments for quality, cost, and schedule
- To enhance the systematic research and use of best preventive practices at all levels and ensure reliable risk management
- To drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and monitoring of Objectives, Measures and Targets and continual evolvement of a Business Improvement Plan
- To develop staff competencies, creativity, empowerment and accountability
- Through appropriate development programs and show strong management involvement and commitment.

Envirotrim strive to be the best provider of Vegetation Management Services in South Australia and all Envirotrim Management and Employees are accountable for fully satisfying our customers' needs by meeting or exceeding their expectations with cost effective and efficient solutions and services.

We ensure our employees are effectively trained in the tasks they perform and keep abreast of developments in their field of expertise.

In order to assure the quality of our service, Envirotrim has implemented an integrated Quality, Health Safety & Environmental (QHSE) Management System which is third party certified by TQCSI International Pty Ltd. The QHSE Management System is based on formalised procedures to ensure we comply with all legislative and regulatory requirements.

We ensure the QHSE Management System evolves to meet our clients' ongoing requirements through the adoption of continual improvement processes.

Our QHSE Management System is continually reviewed through regular internal and external audits.

Management fully endorses this Quality Policy and the QHSE Management System that has been implemented.

**Wayne J Roach**  
**Director**

**4/1/2019**